

FOI Request Response information

FOI request reference:	2017/097
Date request received:	23/03/2017
Date request responded to:	21/04/2017
Category:	Complaints
Tags:	Medical, records, patient, deletions, amendments, disputes

Request Detail:

* On how many occasions have patients made the trust aware of factual inaccuracies (rather than 'differences of opinion') in their medical records, originally documented by trust staff, broken down by year each financial year from 2010-11 to 2016-17.

* On how many occasions has the trust deleted proven factual inaccuracies (rather than 'differences of opinion'), in patients' medical records, broken down by year each year from 2010-11 to 2016-17?

Response Detail:

The Trust response to your recent FOI request is as follows:

2013/14 - 1 request was received for removal of information, on consideration by the Caldicott Guardian the information was not deleted, but the dispute was noted.

2014/15 - 2 requests received for removal of information, amendments were made not deletions.

2015/16 - 0 request made

2016/17 - 1 request received for removal of information, on consideration by the Caldicott Guardian the information was not deleted but the dispute was noted.

This information is taken from a central log that was only started in 2013/14 so earlier information is not available.

Please note it is standard Trust practice that records would be amended or the dispute recorded, as records are not deleted unless the Trust is in receipt of a Court Order instructing us to delete the record.