

## FOI Request Response information

<b>FOI request reference:</b>	2015/156
<b>Date request received:</b>	29/07/2015
<b>Date request responded to:</b>	21/08/2015
<b>Category:</b>	Contracts
<b>Tags:</b>	Corporate software, applications, IT

### Request Detail:

Request for contract information (Corporate Software)

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)
2. Customer Relationship Management (CRM) Solutions
3. Human Resources (HR) and Payroll Software Solutions
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance
2. Software Supplier: Can you please provide me with the software provider for each contract?
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.
5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
6. Annual Spend: What is the annual average spend for each contract?
7. Contract Duration: What is the duration of the contract

please include any available extensions within the contract.

8. Contract Start Date: What is the start date of this contract?  
Please include month and year of the contract. DD-MM-YY or MM-YY.

9. Contract Expiry: What is the expiry date of this contract?  
Please include month and year of the contract. DD-MM-YY or MM-YY.

10. Contract Review Date: What is the review date of this contract?  
Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.

If the organisation have an outsourced provider that looks after all software can you please request this information from your provider?

## Response Detail:

### 1. Enterprise

**The Trust does not have a system in this category**

### 2. CRM

1. Software Category: **CRM**

2. Software Supplier: Can you please provide me with the software provider for each contract? **Optevia**

3. Software Brand: Can you please provide me with the actualname of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

### **Microsoft Dynamics**

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.

Please also include the modules included within the contract. **Supply and support of the application**

5. Number of Users/Licenses: What is the total number of user/licenses for this contract? **69**

6. Annual Spend: What is the annual average spend for each contract? **£4,800 + VAT**
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract. **1 year**
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. **1 April 2015**
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. **31 March 2016**
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY. **January 2016**
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract. **Dealt with by the IM&T Department**

### 3. HR

**ESR is a system that has been nationally procured by NHS England. Any contract information would have to be supplied by them at a national level.**

### 4. FINANCE

1. Software Category: ERP, CRM, HR, Payroll, Finance **Finance**
2. Software Supplier: Can you please provide me with the software provider for each contract? **Advanced Business Solutions**
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.  
**eFinancials**
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.  
Please also include the modules included within the contract. **The contract covers the purchase and implementation of software plus the associated support & maintenance over the contract life. Modules - GL, AP, AR, eprocurement, eauthoriser**
5. Number of Users/Licenses: What is the total number of user/licenses for this contract?

<b>Finance users</b>	<b>45</b>
<b>Eprocurement</b>	<b>Site licence</b>
<b>Eauthoriser</b>	<b>800</b>

6. Annual Spend: What is the annual average spend for each contract? **£18k**
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract. **4 years plus 3 years plus 3 years**
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. **Oct-13**
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. **Sept-23 (assuming options to extend are exercised)**
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY. **Jun-16**
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract. **Robin Armstrong**, Senior Accountant, [Robin.armstrong@lancashirecare.nhs.uk](mailto:Robin.armstrong@lancashirecare.nhs.uk)