

FOI Request Response information

FOI request reference:	2017/017
Date request received:	18/01/2017
Date request responded to:	14/02/2017
Category:	Corporate
Tags:	Translation, communications, patients, carers, cost, spend

Request Detail:

The following questions refer to any translation from another language into English, or from English into another language.

For the last four financial years, please provide the following details:

1. How much your trust has spent on the translation of written information for patients or carers?
2. How much your trust has spent on translation/interpreter services?
3. How much your trust has been spent on the employment of translators/interpreters?
4. How much your trust has spent on employing advocates for non-English speakers?
5. Which languages did your interpreters/translators work from or to?
 - a) Please list each language
 - b) Please list the number of interpreters/translators who worked for you in each language
 - c) Please list how many times the interpreters/translators worked for you in each language.

Response Detail:

The Trust response to your recent FOI request is as follows:

2015/16 - £134,799;
2014/15 - £91,323;
2013/14 - £69,892;
2012/13 - £88,123.

Please note we are unable to break these total spend figures down into the categories you have requested below without pulling all relevant invoices and checking manually which would take more than the 18hrs recommended under the act. We are thus unable to give any details for Q5 below either.