

FOI Request Response information

FOI request reference:	2015/110
Date request received:	03/06/2015
Date request responded to:	18/06/2015
Category:	Corporate
Tags:	Data quality, analysis, reporting, business intelligence

Request Detail:

Info on the Trust's Analysis, Reporting and Data Quality Practices,

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)
2. What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)
3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures?
4. What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)
5. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?

Response Detail:

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?) – **The Performance Team (which included BI and Analytics)**
2. What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?) **Primarily Microsoft SQL Reporting Services, with some reporting presented through Yellowfin**
3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures? **The Head of Information is responsible for the implementation of the Data Quality Strategy and there is a governance structure for overseeing data quality management in the Trust. The Trust has a range of policies which impact upon data quality, including a data quality management policy.** What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?) **The Trust would consider its procurement obligations both in terms of value for money, and compliance with statutory and legal obligations such as Trust SFIs, EU**

Treaty principles and Public Contract Regulations. The Trust would try to identify credible, capable and best value supply options via any known National and Regional Frameworks, and as a last resort consider conducting its own OJEU advertised competitive tender process. Notable frameworks that the Trust would expect to offer appropriate supply options include – G-Cloud, Digital Services, Link IT and Technology Products. Application for approval to any of these frameworks would be via formal tendering at the point of such frameworks being let – you should contact the framework host organisations in each instance for further information.

4. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust? **The Head of Information is Tim Harvey and The Associate Director of Performance is Rachel Monaghan.**