

FOI Request Response information

FOI request reference:	2017/006
Date request received:	06/01/2017
Date request responded to:	30/01/2017
Category:	Finance
Tags:	BACS, software, IT, ICT, cloud

Request Detail:

- Who provides the organisations BACS payments and Direct Debit collection software?
- Please provide a list of your suppliers of the above software.
- How you came to the decision to choose these companies?
- Are these solution(s) hosted on premise or cloud hosted?
- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.
- When does your current contract(s) with BACs payment and direct debit collection software expire?
- Will this service(s) be tendered and if so where?
- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?
- With whom does the organisation hold its primary bank account?
- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?
- What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).
- Who is the person responsible for BACS processing and Direct Debit collection software?
 - Name
 - Position
 - Telephone Number
 - Email

Response Detail:

The Trust response to your recent FOI request is in the attached PDF document.

Please click on the paperclip symbol, on the left hand toolbar, to see additional attachments.