

FOI Request Response information

FOI request reference:	2017/253
Date request received:	08/08/2017
Date request responded to:	10/08/2017
Category:	Finance
Tags:	Debt, collection, agencies, agency, overseas, patients, costs

Request Detail:

1. Since 1 January 2016, which debt collection agency/agencies has the Trust used to recover costs from chargeable overseas NHS patients?

2. If the Trust contracted an agency/agencies to recover debts from chargeable overseas patients, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:

i) What was the duration and value of this contract (including all extra fees, such as but not limited to commission fees and “no win, no fee” fees)?

ii) What was the total value of all debts recovered, and the total value of chargeable overseas patients' debts recovered?

iii) What was the value of chargeable overseas patients' debts that were passed along to the agency/agencies but remain unrecovered?

3. If the Trust has sold chargeable overseas patients' debts onto an agency/agencies, please provide the following details about this financial arrangement in the period from 1 January 2016 until the present:

i) What was the number and value of chargeable overseas patients' debts that were sold on?

ii) At what rate were these debts sold on, as compared to their original value (please state a range if different debts were sold at different rates)?

Response Detail:

The Trust response to your recent FOI request is as follows:

Q1. The Trust has not used any debt collection/agencies to recover costs from chargeable overseas NHS patients.

Q2. N/A

Q3. N/A