FOI Request Response information

FOI request reference:	2017/291
Date request received:	13/09/2017
Date request responded to:	04/10/2017
Category:	Finance
Tags:	Overseas, visitor, management, charges, cost,

Request Detail:

1) Whether you have an overseas visitor management team or a similar team? If NOT, who then is in charge of overseas patient charging in your trust in line with changes advised in the Department of Health's Draft guidance on implementing the overseas visitor charging regulations, 2017?

2) What is the cost of the current team for the preceding year, or if established only recently following the changes in 2017, its cost of set up and estimated costs for 2017/2018? (Note: this cost could include salaries, but also overheads including facilities and equipment used).

3) What, if any, charges have been levied to overseas patients in your trust by this team, and how much of this has been recouped?

Response Detail:

The Trust response to your recent FOI request is as follows:

1) Whether you have an overseas visitor management team or a similar team? If NOT, who then is in charge of overseas patient charging in your trust in line with changes advised in the Department of Health's Draft guidance on implementing the overseas visitor charging regulations, 2017?

We do not have an overseas Visitor Management team. The Clinical Service liaise with the Income & Contract accountant who provides advise using the NHSE charging guidance and tools from the DH Exchange shared resource space.

2) What is the cost of the current team for the preceding year, or if established only recently following the changes in 2017, its cost of set up and estimated costs for 2017/2018? (Note: this cost could include salaries, but also overheads including facilities and equipment used).

Nil. The function is carried out within existing roles

3) What, if any, charges have been levied to overseas patients in your trust by this team, and how much of this has been recouped?

Nil. Overseas visitor activity to date has been exempt from charge