

FOI Request Response information

FOI request reference:	2016/175
Date request received:	06/07/2016
Date request responded to:	07/07/2016
Category:	IM&T
Tags:	Anti-virus, software, ransomware, hacker

Request Detail:

Do you have any end point or anti-virus software installed on your network devices?

Has your organisation ever been the victim of a ransomware attack which meant that an external hacker encrypted a PC or device or network within your organisation and demanded payment in order to decrypt the device? Y/N

If Yes

How often have you experienced an attack in the last 12 months?

How much did the attacker demand as a ransom for each attack?

How did you respond:

- a) We paid the ransom
- b) Threw away the device
- c) Used decrypter or other technology to regain the use of the encrypted device
- c) Other (Please describe)

Did you notify the police? Y/N

If yes

What was their advice?

Response Detail:

The Trust response to your recent FOI request is as follows:

Do you have any end point or anti-virus software installed on your network devices?

Yes

Has your organisation ever been the victim of a ransomware attack which meant that an external hacker encrypted a PC or device or network within your organisation and demanded payment in order to decrypt the device? No