

FOI Request Response information

FOI request reference:	2015/190
Date request received:	21/09/2015
Date request responded to:	22/09/2015
Category:	IM&T
Tags:	ICT assets

Request Detail:

Update info re ICT assets

I previously made a Freedom of Information request regarding your IT network infrastructure for Lancashire Care NHS Foundation Trust

As the information would have almost certainly have changed since you provided it please could you update the information listed below and advise of any changes.

- 1.) How many desktop PCs do you have at this site? Which brand(s) are they? **250 Lenovo Pc's**
- 2.) How many laptops/notebooks or tablet PCs do you have at this site? Which brand(s) are they? **100 Lenovo Laptops**
- 3.) How many thin clients do you have at this site? Which brand(s) are they? **None**
- 4.) What operating systems do you run on your PCs/Laptops? **Windows 7**
- 5.) How many desktops, laptops and thin clients do you have in total in your organisation across the country? **7000**
- 6.) How many physical servers do you have on site? Which brand(s) are they? **150 Dell & HP**
- 7.) How many virtual servers do you have on site? **150**
- 8.) Which server virtualisation software do you use? **VMWare & Hyper V**
- 9.) Which server operating systems do you use? **Windows 2003 to 2008 R2**
- 10.) What supplier provides the maintenance (out of warranty) support on your desktops and servers and when does the contract expire? **Nothing out of warranty**

- 11.) What suppliers/brands of Storage Area Networking (SAN) do you use? **Netapp**
- 12.) Which application do you use for Enterprise Resource Planning/Management (ERP/ERM)? **Can't answer – can you clarify exactly what you mean by this!**
- 13.) Which application do you use for Groupware Products? **Microsoft Exchange 2010 & SharePoint 2010**
- 14.) Which application do you use for Database Products? **Microsoft SQL 2005 – 2008 R2**
- 15.) Which application do you use for CRM Software? **Microsoft Dynamics CRM 2007**
- 16.) Which application do you use for Business Intelligence Systems? **Sigma & Microsoft Business Intelligence**
- 17.) Which application do you use for Finance & Accounting Systems? **eFinancial**
- 18.) Which application do you use for Human Resources Application Systems? **ESR**
- 19.) What are the names, line types and speeds of your ISPs? **Can't answer**
- 20.) Who is your primary voice carrier? **Virgin Media**
- 21.) Approximately how many phone extensions do you have at this site? **83**
- 22.) Do you use VoIP for your internal communications? **Yes**
- 23.) Are your external calls through your voice carrier carried over VoIP or do they go over a conventional phone line? **Yes**
- 24.) Which brand of PBX do you use at this site? **Cisco**
- 25.) Which supplier has the maintenance contract on your PBX and when does it expire **Virgin Media**
- 26.) Who supplies the outsourced or managed service for your data centre and when does the contract expire? **No One**
- 27.) Who supplies the outsourced or managed service for your service desk and when does the contract expire? **No one**

Response Detail:

Please find below the updated response requested in your recent FOI request:

- 1.) How many desktop PCs do you have at this site? Which brand(s) are they? **126 Lenovo Pc's**
- 2.) How many laptops/notebooks or tablet PCs do you have at this site? Which brand(s) are they? **138 Lenovo laptops, 12 iPads**
- 3.) How many thin clients do you have at this site? Which brand(s) are they? **None**
- 4.) What operating systems do you run on your PCs/Laptops? **Windows 7**
- 5.) How many desktops, laptops and thin clients do you have in total in your organisation across the country? **7000**
- 6.) How many physical servers do you have on site? Which brand(s) are they? **32 HP**
- 7.) How many virtual servers do you have on site? **152**
- 8.) Which server virtualisation software do you use? **VMWare & Hyper V**
- 9.) Which server operating systems do you use? **Windows 2012 variants & 2008 R2**
- 10.) What supplier provides the maintenance (out of warranty) support on your desktops and servers and when does the contract expire? **Nothing out of warranty**
- 11.) What suppliers/brands of Storage Area Networking (SAN) do you use? **Netapp & HP 3Par**
- 12.) Which application do you use for Enterprise Resource Planning/Management (ERP/ERM)? **Can't answer – can you clarify exactly what you mean by this?**
- 13.) Which application do you use for Groupware Products? **Microsoft Exchange 2010 & SharePoint 2010**
- 14.) Which application do you use for Database Products? **Microsoft SQL 2008 – 2012**
- 15.) Which application do you use for CRM Software? **Microsoft Dynamics CRM**

16.) Which application do you use for Business Intelligence Systems?
Microsoft SQL Reporting Services, Sharepoint and Yellowfin

17.) Which application do you use for Finance & Accounting Systems?
eFinancials

18.) Which application do you use for Human Resources Application Systems? **ESR**

19.) What are the names, line types and speeds of your ISPs? **Can't answer**

20.) Who is your primary voice carrier? **Virgin Media**

21.) Approximately how many phone extensions do you have at this site? **83**

22.) Do you use VoIP for your internal communications? **Yes**

23.) Are your external calls through your voice carrier carried over VoIP or do they go over a conventional phone line? **Yes**

24.) Which brand of PBX do you use at this site? **Cisco**

25.) Which supplier has the maintenance contract on your PBX and when does it expire **Virgin Media**

26.) Who supplies the outsourced or managed service for your data centre and when does the contract expire? **No-one**

27.) Who supplies the outsourced or managed service for your service desk and when does the contract expire? **No one**