

FOI Request Response information

FOI request reference:	2015/245
Date request received:	20/11/2015
Date request responded to:	07/12/2015
Category:	IM&T
Tags:	ICT, IT, equipment, contracts

Request Detail:

ICT equipment & contracts

1. Local Area Network

- a. What Manufacturer is your LAN Network?
- b. What date does your support contract come up for renewal on the LAN Network?
- c. What is the current cost of the LAN Network Support?
- d. Which company is the support contract with?
- e. What procurement route do they use for this, is there a preferred framework

2. Phone System

- a. What Manufacturer is your phone system?
- b. When date does your support contract come up for renewal on the Phone System?
- c. What is the current cost of the phone system Support?
- d. Which Company is the support Contract with?
- e. What procurement route do they use for this, is there a preferred framework

3. Storage (SAN)

- a. What Manufacturer of SAN are you using?
- b. When was the SAN purchased?
- c. How Many Virtual Servers are you running?

d. What procurement route do they use for this, is there a preferred framework

4. Data Centre

- a. Do you use offsite/Third Party Data Centres?
- b. What Services and how big are the offsite facilities?
- c. When are the contracts due for renewal?

5. Cloud Services

- a. Do you use third Party Cloud services?
- b. What services are used and what size are these?
- c. When are the contracts due for renewal?
- d. What procurement route do they use for this, is there a preferred framework

6. Contacts

- a. Who is responsible for ICT in the organisation and what are their contact details?
- b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

Response Detail:

1. Local Area Network

- a. What Manufacturer is your LAN Network? Cisco
- b. What date does your support contract come up for renewal on the LAN Network? 01 October 2016
- c. What is the current cost of the LAN Network Support? 60k
- d. Which company is the support contract with? BT IT Services

e. What procurement route do they use for this, is there a preferred framework Tender

2. Phone System

a. What Manufacturer is your phone system? Cisco

b. When date does your support contract come up for renewal on the Phone System? April 2017

c. What is the current cost of the phone system Support? 80k

d. Which Company is the support Contract with? Virgin Media Business

e. What procurement route do they use for this, is there a preferred framework Tender

3. Storage (SAN)

a. What Manufacturer of SAN are you using? HP 3Par

b. When was the SAN purchased? 2013

c. How Many Virtual Servers are you running? 500

d. What procurement route do they use for this, is there a preferred framework Tender CITHS721

4. Data Centre

a. Do you use offsite/Third Party Data Centres? No

b. What Services and how big are the offsite facilities? N/A

c. When are the contracts due for renewal? N/A

5. Cloud Services

a. Do you use third Party Cloud services? Not currently used by the Trust.

b. What services are used and what size are these? N/A

c. When are the contracts due for renewal? N/A

d. What procurement route do they use for this, is there a preferred framework N/A

6. Contacts

a. Who is responsible for ICT in the organisation and what are their contact details? Head of IT

b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details? IM&T Technical Systems Manager and IM&T Infrastructure Manager

To contact members of staff please email LCTHQ.Reception@lancashirecare.nhs.uk with any query and the Title of the post holder you wish to contact.