

## FOI Request Response information

FOI request reference:	2016/060
Date request received:	11/03/2016
Date request responded to:	12/04/2016
Category:	Incidents
Tags:	Serious incidents, STEIS, suicide, death

### Request Detail:

Info re number and information of serious incidents

1. The name of your trust.

**The next questions all relate to serious incidents reported on STEIS (or its successor system) in the following categories: Suicide of inpatient (in receipt), Suicide of outpatient (in receipt), Unexpected death of inpatient (in receipt), Unexpected death of outpatient (in receipt).**

2. How many serious incidents as described above were reported on STEIS more than 2 working days after the incident occurring?

- a) In 2013/14
- b) In 2014/15
- c) In 2015/16 (Up to March 1st 2016)

3. How many serious incidents as described above took longer than 60 working days (from when the incident took place) to produce the internal investigation required by the NHS England Serious Incident Framework?

- a) In 2013/14
- b) In 2014/15
- c) In 2015/16 (Up to March 1st 2016)

4. Of the serious incidents described above, how many required an Independent Investigation after the 60 day investigation report was submitted?

- a) In 2013/14
- b) In 2014/15
- c) In 2015/16 (Up to March 1st 2016)

5. Of the Independent Investigations mentioned in Q4, how many took longer than 6 months from when the report was commissioned to be completed?

- a) In 2013/14
- b) In 2014/15
- c) In 2015/16 (Up to March 1st 2016)

6. In the following years, how many complaints did the trust receive regarding the investigation of an unexpected death or suicide?

- a) In 2013/14

- b) In 2014/15
- c) In 2015/16 (Up to March 1st 2016)

## Response Detail:

The Trust response to your recent FOI request is as follows:

1. The name of your trust. **Lancashire Care NHS Foundation Trust**

**The next questions all relate to serious incidents reported on STEIS (or its successor system) in the following categories: Suicide of inpatient (in receipt), Suicide of outpatient (in receipt), Unexpected death of inpatient (in receipt), Unexpected death of outpatient (in receipt).**

2. How many serious incidents as described above were reported on STEIS more than 2 working days after the incident occurring?

- a) In 2013/14 - **9**
- b) In 2014/15 - **4**
- c) In 2015/16 (Up to March 1st 2016) - **0**

3. How many serious incidents as described above took longer than 60 working days (from when the incident took place) to produce the internal investigation required by the NHS England Serious Incident Framework?

- a) In 2013/14 - **17**
- b) In 2014/15 - **0**
- c) In 2015/16 (Up to March 1st 2016) - **2**

**In all of the above circumstances, extensions were agreed with our commissioners. Extensions are requested in cases where the Trust cannot complete its investigation in the 60 day timescale, such as where the police may ask for the Trust to hold its investigations whilst their own take place or where there is difficulty in contacting the family.**

4. Of the serious incidents described above, how many required an Independent Investigation after the 60 day investigation report was submitted?

- a) In 2013/14 - **0**
- b) In 2014/15 - **0**
- c) In 2015/16 (Up to March 1st 2016) - **0**

5. Of the Independent Investigations mentioned in Q4, how many took longer than 6 months from when the report was commissioned to be completed?

- a) In 2013/14 - **0**
- b) In 2014/15 - **0**
- c) In 2015/16 (Up to March 1st 2016) - **0**

In some cases where an external investigation is underway, such as a police investigation which prevents the Trust from commencing its own investigation, a “stop the lock” agreement would be reached with commissioners whereby the Trust commenced the 60 day period once it was permitted to investigate.

6. In the following years, how many complaints did the trust receive regarding the investigation of an unexpected death or suicide?

a) In 2013/14 - 0

b) In 2014/15 - 0

c) In 2015/16 (Up to March 1st 2016) - 0