

FOI Request Response information

FOI request reference:	2017/069
Date request received:	03/03/2017
Date request responded to:	30/03/2017
Category:	Service delivery
Tags:	Food, inpatients, patients, catering, complaints, policy

Request Detail:

1. For the most recent two financial years (14/15) and (15/16) please state what the cost of providing food to patients was at your trust per patient per day?

For example: 14/15 - £3.80, 15/16 - £4.20

2. If you have a figure please state what percentage of food in the most recent financial year (15/16) was returned untouched by patients?

3. If you have an outside caterer that is responsible for supplying food to the Trust, please state the name of the company and how much it was paid by the Trust in (15/16)?

4. In the 2016 calendar year please state how many complaints you logged relating to the provision of on-site food and give brief details of the nature of those complaints.

5. What is the trust's policy on healthy eating?

Response Detail:

The Trust response to your recent FOI request is as follows:

1. For the most recent two financial years (14/15) and (15/16) please state what the cost of providing food to patients was at your trust per patient per day?

For example: 14/15 - £3.80, 15/16 - £4.20 **From ERIC 14/15 average across all suppliers £10.85 15/16 average across all suppliers £7.38.**

2. If you have a figure please state what percentage of food in the most recent financial year (15/16) was returned untouched by patients? **The vast majority of the food served is bulk so this is not applicable in this case.**

3. If you have an outside caterer that is responsible for supplying food to the Trust, please state the name of the company and how much it was paid by the Trust in (15/16)? The Trust have a range of suppliers for catering due to the complexity of the Estate, ranging from Acute Trusts to PFI all-inclusive and private suppliers, The OCS contract is worth £845,622.13 and the contract is due to end in 2019.

4. In the 2016 calendar year please state how many complaints you logged relating to the provision of on-site food and give brief details of the nature of those complaints. 19 various, incorrect meal, not enough, didn't like the meal and quality.

5. What is the trust's policy on healthy eating? In order to ensure that we take practical steps to live up to our commitment to Health and Wellbeing at Lancashire Care NHS Foundation Trust, it is important to have a clear and common understanding of what constitutes a healthy lifestyle. A Workplace Wellbeing Charter action plan is in place to support accreditation planned for 2017, and healthy eating of the eight standards. A Statement of Intent for healthy eating will be drafted in April/May and will detail benefits, guidelines, and our approach within the workplace, alongside alignment to our strategic and operational aims. It will also explain some of the methods we will use to measure our progress and celebrate our achievements.

Since 2015 we have conducted a Health and Wellbeing Survey which includes questions relating to diet. Also, we currently have over 180 Health and Wellbeing Champions Trust wide who have been receive a monthly Newsletter and health promotion resources, these include Change4life, One You and NHS Choices. These champions deliver site based activities, plus support and encourage their colleagues to make positive healthy lifestyle choices.